

Bonjour,

Thanks for your purchase, we're glad to have you as part of the MEDUSE® family.
For more than 70 years now, we've put a great emphasis on the quality of our products, from the selection of the plastics we use to the finishing touches, in order to preserve their authenticity.

Nevertheless, if our products do not satisfy you, you have a period of **30 days** from the delivery date of the order to return the item or items that you do not wish to keep, as long as it respects the conditions outlined below. Any returns past the deadline will be returned to you at your expense.

* All returned products (shoes, packaging, accessories, instructions...) must be new, unused and in their original box intact and without writing. Once we receive your return, we will assess the condition of the returned products. No returns will be accepted and therefore no exchange or refund will be made if the returned products have been visibly used or damaged.

REGARDING PRODUCT EXCHANGES:

- * If your return is respecting the conditions mentioned above, MEDUSE® will proceed to the exchange upon reception of your parcel.
- * If the product requested in the exchange is the same and of the same value, you can fill in the form below directly.
- * If the product requested in the exchange is more expensive than the one you originally purchased, we would recommend you get in touch with us: contact@meduse.co mentioning the product you want to exchange and the product you would like to receive. We will then indicate the payment you need to make to match the price difference.

REGARDING RETURNS:

- * If your return is respecting the conditions mentioned above, MEDUSE® will refund the returned products no later than 30 days after the return of the item or items.
- * The refund will be made by bank transfer, unless express request for a refund by check.

IN BOTH CASES:

- * Return costs are your responsibility.
- * The return **must** be accompanied with this completed document.
- * The package must be returned to the following address:

HUMEAU-BEAUPREAU SAS - WWW.MEDUSE.CO
80 rue des Forges - Beaupréau - 49600 BEAUPREAU EN MAUGES - France.

YOUR SHIPMENT

Model	Colour	Size	Reason for return *	Exchange (specify the size) or refund ?

*Reason for return: 1. Wrong size 2. Don't like the colour 3. Don't like the shape 4. Other : specify

CLIENT INFORMATION

Order n°

Last name

First name

Email

Telephone

Address

Postcode

City / Town

RESERVÉ À MEDUSE.CO

Commande passée le

Retour reçu le

Réexpédié le

Remboursé le

Retour n°

Signature : Date :